Thank you for purchasing model QL-800! Read the Product Safety Guide first, then read this Quick Setup Guide for the correct setup procedure. After reading this guide, keep it in a safe place for quick reference.

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To download and install printer drivers and software, visit our website. install.brother.

For more information on installing the drivers and software, see the installation section in this guide. See the Software and Printer Drivers to a Computer section in this guide.

Quick Setup Guide (this guide)

For more information about using the Cleaning Sheet, see the User’s Guide.

Quick Setup Guide (this guide)

3. Loading the DK Roll

1. Make sure that the Label Printer is turned Off. Hold the Label Printer by the front, and firmly lift the DK Roll Compartment Cover to open it. Remove the Protective Sheet from the Label Output Slot.

2. After removing the protective material, place the DK Roll into the Roll Spool Guides.
   - Make sure that the Roll Spool Arms are inserted firmly in the Roll Spool Guides.
   - Make sure the Stabilizer (1) slide into the notch of the Label Printer.

3. Thread the DK Roll through the Label Printer:
   - Align the edge of the DK Roll with the upright edge of the Label Output Slot.
   - Insert the first label into the slot inside the compartment.
   - Push the labels through the Label Output Slot until the end reaches the mark, as shown.

4. Connecting the AC Power Cord

Connect the AC Power Cord to the Label Printer. Then, plug the AC Power Cord into a grounded AC electrical outlet.

1. Unpacking the Label Printer

Check if the package contains the following items before using the Label Printer. If any item is missing or damaged, contact your Brother dealer.

- Product Safety Guide
- Quick Setup Guide
- USB Cable
- DK Label & Tape Guide
- DK Roll (starter roll)
- Warranty Card
- Label Printer
- Protective Sheet
- AC Power Cord (The plug may differ by country.)

NOTE
- The Brother QL-800 includes the following two starter rolls:
  - One starter roll of DK Direct Standard Address Labels (100 labels) (2.4 in. × 16 ft. (6 cm × 500 cm))
  - One starter roll of DK Continuous Length Black/Red on White Tape (2.4 in. × 16 ft. (6 cm × 500 cm))
- For more information about using the Cleaning Sheet, see the User’s Guide.

2. Parts Description

- Front
  - Label Output Slot
  - DK Roll Compartment Cover
  - Roll Spool Guides
  - Control Panel Buttons
  - Control Panel Buttons
  - USB Port
  - Power Cord Slot

- Rear
  - USB Port
  - Power Cord Slot

5. Turning Power On/Off

On: Press the Power ( ) Button to turn the Label Printer On. The Status LED turns green.
Off: Press and hold the Power ( ) Button again to turn the Label Printer Off.

IMPORTANT
- When turning the Label Printer Off, do not remove the AC Power Cord until the Status LED turns Off.

6. LED Indications

The Label Printer’s LED indicates the Label Printer’s status.

<table>
<thead>
<tr>
<th>Status LED</th>
<th>Color</th>
<th>Condition</th>
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</thead>
<tbody>
<tr>
<td>Off</td>
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<tr>
<td>On</td>
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<tr>
<td>Blinking</td>
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<tr>
<td>Solid</td>
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</tbody>
</table>

LEDs:
- Red:.Error
- Green: Ready
- Blinking: Receiving data from the computer
- Solid: Printing

6. LED Indications

The LED Indications section in this guide. See the Quick Setup Guide (this guide) for more information on troubleshooting the Label Printer.

1. IMPORTANT
- Do not throw away the Protective Sheet.
- When the printer is not in use, lift the DK Roll Compartment Cover and remove any DK Rolls from inside the printer. Then insert the Protective Sheet into the Label Output Slot for the printer to maintain good printing quality.

1. IMPORTANT
- Do not leave the printed labels in the Label Printer. Doing so will cause the labels to jam.
- When not in use, close the DK Roll Compartment Cover to prevent dust and debris from accumulating in the Label Printer.

Available Applications for Use with Computers

<table>
<thead>
<tr>
<th>Applications for Use with Computers</th>
<th>File Name</th>
<th>Description</th>
<th>Installation Method</th>
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<tr>
<td>Brother P-touch Editor Lite</td>
<td>install.brother</td>
<td>This application allows you to create and print labels using templates on a smartphone, tablet, or other mobile device directly to your Label Printer.</td>
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Available Applications for Use with Mobile Devices

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Available Manuals
• Product Safety Guide
• Quick Setup Guide (this guide)
• User’s Guide
• Warranty Card
• DK Label & Tape Guide
• DK Roll (starter roll)

Available Applications for Use with Computers

Available Applications for Use with Mobile Devices

1. Unpacking the Label Printer

Check that the package contains the following items before using the Label Printer. If any item is missing or damaged, contact your Brother dealer.

Product Safety Guide
USB Cable
Quick Setup Guide
DK Label & Tape Guide
DK Roll (starter roll)

NOTE
The Brother QL-800 includes the following two starter rolls:
• One starter roll of DK Die-cut Standard Address Labels (100 labels) (2.4 in. × 1.6 in. [61 mm × 40 mm])
• One starter roll of DK Continuous Length Black/Red on White Tape (2.4 in. × 148 ft. [61 mm × 45 m])

For more information about using the Cleaning Sheet, see the User’s Guide.

2. Parts Description

Front
Label Output Slot
DK Roll Compartment Cover
Roll Spool Arms
Control Panel Buttons
Editor Line LED
Status LED
Power Button
Cutter Button
Fixed Button

Rear
USB Port
Power Cord Slot

3. Loading the DK Roll

1. Make sure that the Label Printer is turned Off. Hold the Label Printer by the front, and firmly lift the DK Roll Compartment Cover to open it.
2. Remove the Protective Sheet from the Label Output Slot.

3. Thread the DK Roll through the Label Printer.

• Align the edge of the DK Roll with the upright edge of the Label Output Slot.
• Insert the first label into the slot inside the compartment.
• Push the labels through the Label Output Slot until the end reaches the mark, as shown.

4. Connecting the AC Power Cord

Connect the AC Power Cord to the Label Printer. Then, plug the AC Power Cord into a grounded AC electrical outlet.

5. Turning Power On/Off

On: Press the Power ( ) Button to turn the Label Printer On. The Status LED turns green.
Off: Press and hold the Power ( ) Button again to turn the Label Printer Off.

6. The LED Indicators

The Label Printer’s LED indicates the Label Printer’s status.

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| Power On/0
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- Product Safety Guide
- Quick Setup Guide (this guide)
- DK Roll (starter roll)
- USB Cable
- Warranty Card
- Cleaning Sheet

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For more information on installing the drivers and software, see the Software User's Guide.
Thank you for purchasing model QL-800!

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  - One starter roll of DK Continuous Length Black/Red on White Tape (2.4 in. × 16 ft. [61 cm × 5 m])
  - One starter roll of DK Die-cut Standard Address Labels (100 labels)
- For more information about using the Cleaning Sheet, see the User’s Guide.

Connecting the AC Power Cord

Connect the AC Power Cord to the Label Printer. Then, plug the AC Power Cord into the electrical outlet.

Status LED

- Steady green light: Power On
- Steady red light: Power Off
- Flashing green light: Receiving data from the computer
- Flashing orange light: The DK Roll Compartment Cover is open. When the DK Roll Compartment Cover is closed correctly, the Status LED is on or the Cutter Button was pressed while resetting.
- Flashing red light: The DK Roll Compartment Cover was opened while the Label Printer was in use.

Turning Power On/Off

Press the Power ( ) Button to turn the Label Printer On. The Status LED turns green.

If you press the Power ( ) Button again, the Label Printer turns Off.

IMPORTANT
- When turning the Label Printer Off, do not remove the AC Power Cord until the Status LED turns Off.

Loading the DK Roll

1. Make sure that the Label Printer is turned Off. Hold the Label Printer by the front, and firmly lift the DK Roll Compartment Cover to open it.
2. Remove the Protective Sheet from the Label Output Slot.
3. Load the DK Roll (cont.)

4. Close the DK Roll Compartment Cover. When you press the Power ( ) Button to turn the Label Printer On, the end of the DK Roll aligns automatically.

IMPORTANT
- Do not leave the printed labels in the Label Printer. Doing so will cause the labels to jam.
- When not in use, close the DK Roll Compartment Cover to prevent dust and debris from accumulating in the Label Printer.

Available Applications for Use with Computers

- Install P-touch Editor
- Install printer drivers

Install.brother

To download and install printer drivers and software, visit our website.

Available Applications for Use with Mobile Devices

- P-touch Editor
- Brother Mobile Application
- Brother Mobile Utilities

Available Manuals
- Product Safety Guide
- Quick Setup Guide (this guide)
- User’s Guide
- Software User’s Guide
- User Guide
- User’s Guide
- Quick Setup Guide
- Reference

Visit the Brother Support Site at support.brother.com to download the other manuals.

Software User’s Guide

This guide provides additional information about the Label Printer settings and troubleshooting tips, and maintenance instructions.

In addition, you can download individual manuals that you need from the Brother Solutions Center.

Visit the Brother Solutions Center at support.brother.com

This guide provides safety information; read it before you use the Label Printer.

NOTE
- Do not leave the printed labels in the Label Printer. Doing so will cause the labels to jam.
- When not in use, close the DK Roll Compartment Cover to prevent dust and debris from accumulating in the Label Printer.

6. LED Indications

The LED Indicators on the Label Printer light up to indicate the Label Printer’s status.

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- Steady red light: Power Off
- Flashing green light: Receiving data from the computer
- Flashing orange light: The DK Roll Compartment Cover is open. When the DK Roll Compartment Cover is closed correctly, the Status LED is on or the Cutter Button was pressed while resetting.
- Flashing red light: The DK Roll Compartment Cover was opened while the Label Printer was in use.

Turning Power On/Off

Press the Power ( ) Button to turn the Label Printer On. The Status LED turns green.

If you press the Power ( ) Button again, the Label Printer turns Off.

IMPORTANT
- When turning the Label Printer Off, do not remove the AC Power Cord until the Status LED turns Off.
Connecting the Label Printer to a Computer

You can connect the Label Printer to a Windows® computer or Mac using a USB Cable. For more information, see the User's Guide.

1. Before connecting the USB, make sure that the Label Printer is turned Off.
2. Connect the USB Cable to the USB Port on the back of the Label Printer.
3. Connect the USB Cable to the USB port on the computer.
4. Turn the Label Printer On.

After the USB Cable is connected, a dialog box appears on your computer monitor.

3. Double-click the displayed .exe file and follow the on-screen instructions to proceed with the installation.
4. Close the dialog box when the installation is complete.

Installing the Software and Printer Drivers to a Computer

1. Visit our website (install.brother.com) and download the Software.
2. When the scan completes, P-touch Editor Lite will start automatically the next time you connect the Label Printer. You can also select a previously designed label or image and print it.
3. Turn off the Label Printer and then turn it on again. If there is still a problem, contact your Brother dealer.
4. If a cutter error occurs, keep the DK Roll Compartment Cover closed. After exiting P-touch Editor Lite, how to restart the program while the program window. Minimize all windows to view the dialog box.

Main Specifications

<table>
<thead>
<tr>
<th>Item</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interface</td>
<td>USB</td>
</tr>
<tr>
<td>Dimensions (WxHxD)</td>
<td>Approx. 4.9 in. x 120 mm x 5.0 in. (124 mm x 4.4 in. x 23 mm)</td>
</tr>
<tr>
<td>Weight</td>
<td>Approx. 2.53 lb (1.15 kg) (without DK Rolls)</td>
</tr>
<tr>
<td>Operating environment</td>
<td>0 to 90°F, 10 to 100°F, 20 to 60% RH</td>
</tr>
</tbody>
</table>

Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Suggestion</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Status LED is not lit.</td>
<td>Check that the Ac Power Cord is inserted correctly, try plugging it into another grounded AC power outlet.</td>
</tr>
<tr>
<td>Is the DK Roll Compartment Cover Open?</td>
<td>Check that the are enough labels remaining in the DK Roll.</td>
</tr>
<tr>
<td>Is the DK Roll Compartment Cover Closed?</td>
<td>Turn off the Label Printer and then turn it on again. If there is still a problem, contact your Brother dealer.</td>
</tr>
<tr>
<td>Are there enough labels in the DK Roll?</td>
<td>Check that the DK Roll Compartment Cover is closed.</td>
</tr>
<tr>
<td>Is the Ac Power Cord inserted correctly?</td>
<td>Check that the Ac Power Cord is inserted correctly.</td>
</tr>
<tr>
<td>Is the Correct Port Selected?</td>
<td>Check that the correct port is selected from the “Print to the Printer” list in the “Ports” tab of the “Printers and Other Devices” Control Panel.</td>
</tr>
<tr>
<td>Labels are jammed in the cutter.</td>
<td>Check that the Correct Port is selected from the “Print to the Printer” list in the “Ports” tab of the “Printers and Other Devices” Control Panel.</td>
</tr>
<tr>
<td>Check that the Correct Port is selected from the “Print to the Printer” list in the “Ports” tab of the “Printers and Other Devices” Control Panel.</td>
<td>Check that the USB Cable is connected securely.</td>
</tr>
</tbody>
</table>

Software Development Kit

A Software Development Kit (SDK) is available. Visit the Brother Developer Center (www.brother-us.com/developer). The b-PAC SDK and the SDRs for mobile devices (Android, iPhone, and iPad) can also be downloaded. (The SDKs are subject to change without notice.)
## Connecting the Label Printer to a Computer

You can connect the Label Printer to a Windows® computer or Mac using a USB Cable. For more information, see the User’s Guide.

1. Before connecting the USB, make sure that the Label Printer is turned Off.
2. Connect the USB Cable to the USB Port on the back of the Label Printer.
3. Connect the USB Cable to the USB port on the computer.
4. Turn the Label Printer On.

### Installing Applications for a Mobile Device

You can use your Label Printer as a stand-alone Label Printer or connect it to a mobile device. To create and print labels directly from your mobile device, install the Brother mobile applications, and then connect your Label Printer to your mobile device with the USB Cable for your Android mobile at hand. The following few Brother applications can be downloaded from Google Play™.

- **Brother Print&Label**

Make sure that the Label Printer is connected to your mobile device. See Installing Applications for a Mobile Device section in this guide.

3. Select a label template or design.

**NOTE**

You can also select a previously designed label or image and print it.

### Software Development Kit

A Software Development Kit (SDK) is available. Visit the Brother Developer Center (www.brother-usa.com/developer) for more information.

- **b-PAC SDK**
- **SDKs for mobile devices (Android, iPhone, and iPad)**

### Troubleshooting

- **Label Printer does not print, or a label is not ejected correctly after printing.**
  - Check that the DK Roll is installed correctly.
  - Check that there are enough labels in the DK Roll.
  - Check that the DK Roll is installed correctly.
  - Check that there are enough labels remaining in the DK Roll.
  - Check that the DK Roll Compartment Cover is closed.
  - Make sure that the Label Printer is connected to your mobile device.
  - Make sure that the correct port is selected from the "Print to the Following Port" list in the Printer properties.
  - Make sure that you have selected the correct port from the "Print to the Following Port" list in the Printer properties.
  - Make sure that the correct port is selected from the "Print to the Following Port" list in the Printer properties.
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  - Make sure that the correct port is selected from the "Print to the Following Port" list in the Printer properties.

- **The status LED is not lit.**
  - Is the AC Power Cord inserted correctly?
  - Is the DK Roll Compartment Cover closed?
  - Check that the AC Power Cord is inserted. If it is inserted correctly, try plugging it into another grounded AC power outlet.

- **A data transmission error appears on your computer.**
  - Check that the correct port is selected from the "Print to the Following Port" list in the Printer properties.
  - Check that the correct port is selected from the "Print to the Following Port" list in the Printer properties.
  - Check that the correct port is selected from the "Print to the Following Port" list in the Printer properties.
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  - Check that the correct port is selected from the "Print to the Following Port" list in the Printer properties.

- **A mobile device error occurs.**
  - Check that the correct port is selected from the "Print to the Following Port" list in the Printer properties.
  - Check that the correct port is selected from the "Print to the Following Port" list in the Printer properties.
  - Check that the correct port is selected from the "Print to the Following Port" list in the Printer properties.
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  - Check that the correct port is selected from the "Print to the Following Port" list in the Printer properties.

- **A USB connection fails to appear on your computer.**
  - Check that the correct port is selected from the "Print to the Following Port" list in the Printer properties.
  - Check that the correct port is selected from the "Print to the Following Port" list in the Printer properties.
  - Check that the correct port is selected from the "Print to the Following Port" list in the Printer properties.
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- **The b-PAC SDK and the SDKs for mobile devices (Android, iPhone, and iPad) can be downloaded.**

  The b-PAC SDK and the SDKs for mobile devices (Android, iPhone, and iPad) can also be downloaded. (The SDKs are subject to change without notice.)
7. Printing Using a Computer (P-touch Editor) (cont)

Installing Applications for a Mobile Device

To print from your Windows® computer or Mac, install the printer drivers, P-touch Editor, and other applications to your computer.

For Windows®:
- Printer Driver, P-touch Editor, P-touch Address Book, P-touch Update Software, Printer Setting Tool, and P-touch Library
- For Mac: Printer Driver, P-touch Editor, P-touch Update Software and Printer Setting Tool

1. Visit our website (install.brother.com) and download the Software Installer for the latest software and manuals.
2. Double-click the downloaded.exe file and follow the on-screen instructions to proceed with the installation.
3. Close the dialog box when the installation is complete.

Connecting the Label Printer to a Computer

You can connect the Label Printer to a Windows® computer or Mac using a USB Cable. For more information, see the User’s Guide.

1. Before connecting the USB, make sure that the Label Printer is turned Off.
2. Connect the USB Cable to the USB Port on the back of the Label Printer.
3. Connect the USB Cable to the USB port on the computer.
4. Turn the Label Printer On.

7. Printing Using a Computer (P-touch Editor) (cont)

Installing the Software and Printer Drivers to a Computer

To print from your Windows® computer or Mac, install the printer drivers, P-touch Editor, and other applications to your computer.

For Windows®:
- Printer Driver, P-touch Editor, P-touch Address Book, P-touch Update Software, Printer Setting Tool, and P-touch Library
- For Mac: Printer Driver, P-touch Editor, P-touch Update Software and Printer Setting Tool

1. Visit our website (install.brother.com) and download the Software Installer for the latest software and manuals.
2. Double-click the downloaded.exe file and follow the on-screen instructions to proceed with the installation.
3. Close the dialog box when the installation is complete.

Connecting the Label Printer to a Computer

You can connect the Label Printer to a Windows® computer or Mac using a USB Cable. For more information, see the User’s Guide.

1. Before connecting the USB, make sure that the Label Printer is turned Off.
2. Connect the USB Cable to the USB Port on the back of the Label Printer.
3. Connect the USB Cable to the USB port on the computer.
4. Turn the Label Printer On.

7. Printing Using a Computer (P-touch Editor) (cont)

Installing Applications for a Mobile Device

You can use your Label Printer as a stand-alone Label Printer or connect it to a mobile device. To create and print labels directly from your mobile device, install the Brother mobile applications, and then connect your Label Printer to your mobile device with the USB Cable for your Android mobile at hand. The following free Brother applications can be downloaded from Google Play™:
- brother Print&Label

1. Start the mobile printing application on your mobile device.
2. Select a label template or design.
3. Tap [Print] in the application menu.

Software Development Kit

A Software Development Kit (SDK) is available. Visit the Brother Developer Center (www.developer.brother.com) to download the SDKs available for your programming environment.

1. Install the SDK on your computer.
2. Connect the Label Printer to your computer.
3. Install the necessary software for your programming environment.
4. Use the SDK to develop your application.

Troubleshooting

4. P-touch Editor Lite launches.

Troubleshooting

If you are using Macintosh:
- P-touch Editor Lite is not available for Macintosh. The [QL-800] icon is displayed when the Label Printer is connected to a Mac in the P-touch Editor Lite mode. Open [QL-800] from the desktop, and then execute [Start Here Mac]. If P-touch Editor 5.1 and the Label Printer drivers are not installed, a message advising to install is displayed. Install them, and use P-touch Editor 5.1.

Main Specifications

<table>
<thead>
<tr>
<th>Main Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Product specifications</strong></td>
</tr>
<tr>
<td>Name: P-touch Editor Lite</td>
</tr>
<tr>
<td>Spec/Features</td>
</tr>
<tr>
<td>Printing format: P-touch Editor Lite is used for creating and editing labels.</td>
</tr>
<tr>
<td>Interface: USB</td>
</tr>
<tr>
<td>Size (W×H×D): Approx. 4.9 in. (125 mm) x 5.6 in. (142 mm) x 8.4 in. (213 mm)</td>
</tr>
<tr>
<td>Dimensions: Approx. 123.9 W x 7.15D x 15.6H (without DK Rolls)</td>
</tr>
<tr>
<td>Operation environment: Operating conditions: 50°F to 104°F (10°C to 40°C)</td>
</tr>
<tr>
<td>Specifications:</td>
</tr>
<tr>
<td>Printer: P-touch Editor Lite</td>
</tr>
<tr>
<td>Main specification:</td>
</tr>
<tr>
<td>Operating temperature: 50°F to 95°F (10°C to 35°C)</td>
</tr>
<tr>
<td>Humidity: 20% to 80% (Maximum wet-bulb temperature 80.6°F (27°C))</td>
</tr>
</tbody>
</table>

8. Printing Using a Computer (P-touch Editor Lite) (cont)

Troubleshooting

4. P-touch Editor Lite launches.

Troubleshooting

If you are using Macintosh:
- P-touch Editor Lite is not available for Macintosh. The [QL-800] icon is displayed when the Label Printer is connected to a Mac in the P-touch Editor Lite mode. Open [QL-800] from the desktop, and then execute [Start Here Mac]. If P-touch Editor 5.1 and the Label Printer drivers are not installed, a message advising to install is displayed. Install them, and use P-touch Editor 5.1.

NOTE

1. Do not turn off or disconnect the Label Printer while using P-touch Editor Lite.

2. When using Windows Vista®:
   - P-touch Editor Lite is not available for Windows Vista®.
   - Windows® 7 / 8 / 8.1 / 10

3. When using Windows 10:
   - If a data transmission error appears on your computer, check the following:
     - If the Label Printer is connected via a USB Cable, try connecting it directly to your computer. If not, try connecting it to another USB port.
     - If the Label Printer is in cooling mode (the Status LED is flashing), wait until the Status LED stops flashing and then try printing again.
     - If there is still a problem, contact your Brother dealer.

3. When using Macintosh:
   - P-touch Editor Lite is not available for Macintosh.
   - If a data transmission error appears on your computer, check the following:
     - If the Label Printer is connected via a USB Cable, try connecting it directly to your computer. If not, try connecting it to another USB port.
     - If the Label Printer is connected via a USB Cable, try connecting it directly to your computer. If not, try connecting it to another USB port.

Software Development Kit

A Software Development Kit (SDK) is available. Visit the Brother Developer Center (www.developer.brother.com) to download the SDKs available for your programming environment.

1. Install the SDK on your computer.
2. Connect the Label Printer to your computer.
3. Install the necessary software for your programming environment.
4. Use the SDK to develop your application.

Troubleshooting

4. P-touch Editor Lite launches.

Troubleshooting

If you are using Macintosh:
- P-touch Editor Lite is not available for Macintosh. The [QL-800] icon is displayed when the Label Printer is connected to a Mac in the P-touch Editor Lite mode. Open [QL-800] from the desktop, and then execute [Start Here Mac]. If P-touch Editor 5.1 and the Label Printer drivers are not installed, a message advising to install is displayed. Install them, and use P-touch Editor 5.1.

NOTE

1. Do not turn off or disconnect the Label Printer while using P-touch Editor Lite.

2. When using Windows Vista®:
   - P-touch Editor Lite is not available for Windows Vista®.
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3. When using Windows 10:
   - If a data transmission error appears on your computer, check the following:
     - If the Label Printer is connected via a USB Cable, try connecting it directly to your computer. If not, try connecting it to another USB port.
     - If there is still a problem, contact your Brother dealer.

Software Development Kit

A Software Development Kit (SDK) is available. Visit the Brother Developer Center (www.developer.brother.com) to download the SDKs available for your programming environment.

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4. Use the SDK to develop your application.

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Troubleshooting

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NOTE

1. Do not turn off or disconnect the Label Printer while using P-touch Editor Lite.

2. When using Windows Vista®:
   - P-touch Editor Lite is not available for Windows Vista®.
   - Windows® 7 / 8 / 8.1 / 10

3. When using Windows 10:
   - If a data transmission error appears on your computer, check the following:
     - If the Label Printer is connected via a USB Cable, try connecting it directly to your computer. If not, try connecting it to another USB port.
     - If there is still a problem, contact your Brother dealer.
7. Printing Using a Computer (P-touch Editor)

Installing the Software and Printer Drivers to a Computer

To print from your Windows® computer or Mac, install the printer drivers, P-touch Editor, and other applications to your computer.

For Windows®:
- Printer Driver, P-touch Editor, P-touch Address Book, P-touch Update Software, Printer Setting Tool, and P-touch Library

For Mac:
- Printer Driver, P-touch Editor, P-touch Update Software and Printer Setting Tool

> IMPORTANT
When printing with P-touch Editor, press and hold the P-touch Editor Lite Button until the green Editor Lite LED turns off.

1. Visit our website [install brother] and download the Software Installer for the latest software and manuals.
2. Double-click the downloaded .exe file and follow the on-screen instructions to proceed with the installation.
3. Close the dialog box when the installation is complete.

Connecting the Label Printer to a Computer

You can connect the Label Printer to a Windows® computer or Mac using a USB Cable. For more information, see the User’s Guide.

1. Before connecting the USB Cable, make sure that the Label Printer is turned Off.
2. Connect the USB Cable to the USB Port on the back of the Label Printer.
3. Connect the USB Cable to the USB port on the computer.
4. Turn the Label Printer On.

7. Printing Using a Computer (P-touch Editor) (cont)

> IMPORTANT
If you are connecting the Label Printer using a USB Cable, it may not be detected when the scan completes. P-touch Editor Lite will start automatically the next time you access the P-touch Editor Lite LED.

8. Printing Using a Computer (P-touch Editor Lite)

1. Turn the Label Printer On, then press and hold the P-touch Editor Lite Button until the green P-touch Editor Lite LED turns on.

> NOTE
P-touch Editor Lite is set as the default mode.

2. Connect the USB Cable to your computer.

> NOTE
If you are connecting the Label Printer using a USB Cable, it may not be detected correctly. If this happens, unplug the USB Cable, make sure the Label Printer is On, and then reconnect the USB Cable.

3. After the USB Cable is connected, a dialog box appears on your computer monitor. (The following screens may differ depending on your operating system, but the operating procedures are same.)

8. Printing Using a Computer (P-touch Editor Lite) (cont)

> NOTE
If you do not see the dialog box, it may be hidden behind an open software program window. Minimize all windows to view the dialog box.
It will take longer than usual to start P-touch Editor Lite when connecting the Label Printer to your computer for the first time. If the software does not start automatically when you connect the Label Printer, you may launch it from My Computer. Start P-touch Editor Lite by double-clicking PTLITE10.EXE.

> When using Windows Vista®
When connecting the device for the first time, perform the scan and then select the Always do this for software and games check box on the dialog box displayed when the scan completes. P-touch Editor Lite will start automatically the next time you connect the QL-800.

4. P-touch Editor Lite launches.

9. Printing Using a Mobile Device

Installing Applications for a Mobile Device

You can use your Label Printer as a stand-alone Label Printer or connect it to a mobile device. To create and print labels directly from your mobile device, install the Brother mobile applications, and then connect your Label Printer to your mobile device with the USB Cable for your Android mobile at hand. The following free Brother applications can be downloaded from Google Play™.
- Brother Print&Label

Printing from a Mobile Device

1. Start the mobile printing application on your mobile device.

> NOTE
Make sure that the Label Printer is connected to your mobile device. See Installing Applications for a Mobile Device section in this guide.

2. Select a label template or design.

> NOTE
You can also select a previously designed label or image and print it.

3. Tap [Print] in the application menu.

Software Development Kit

A Software Development Kit (SDK) is available. Visit the Brother Developer Center (www.brother-usa.com/lp/civ/home.aspx) for more information and instructions on how to use the P-touch Editor Lite.

- Brother iPrint&Label
- Brother applications can be downloaded from Google Play™:
  - Brother mobile applications, and then connect your Label Printer to your mobile device with the USB Cable for your Android mobile at hand. The following free Brother applications can be downloaded from Google Play™:
    - Brother Print&Label

Product specifications

<table>
<thead>
<tr>
<th>Item</th>
<th>Specification</th>
</tr>
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<tbody>
<tr>
<td>Operating system</td>
<td>Windows® 7 / 8 / 8.1 / 10, Mac® OS X 10.5 to 10.12</td>
</tr>
<tr>
<td>Interface</td>
<td>USB</td>
</tr>
<tr>
<td>Size (W×H×D)</td>
<td>Approx. 4.9 in. (125 mm) x 5.6 in. (142 mm) x 8.4 in. (213 mm)</td>
</tr>
<tr>
<td>Weight</td>
<td>Approx. 13.0 lb. (17 oz)</td>
</tr>
<tr>
<td>Power</td>
<td>Approx. 110 to 240 V AC, 50/60 Hz</td>
</tr>
</tbody>
</table>

Problem

- Is the Label Printer in cooling mode (the Status LED is flashing)?
- Launch P-touch Editor Lite from My Computer.
- Disconnect and then reconnect the USB Cable while the Label Printer is On.
- Turn Off the Label Printer and then turn it back ON.

Troubleshooting

- Is the correct port selected?
- Check that there are enough labels remaining in the OK Drum.
- Are there enough labels in the OK Drum?
- Are the DK Roll Compartment Cover open?
- Check that the DK Roll Compartment Cover is closed.
- Have there been no power interruptions in the past 5 seconds of intermittent power?
- The Label Printer is in cooling mode (the Status LED is flashing). Wait 5 to 15 seconds before printing again.
- Wait until the Status LED stops flashing and then try printing again.

- Is the correct port selected?
- Check that there is enough label remaining in the OK Drum.
- Check that the OK Roll is correctly inserted.
- The Label Printer is cooling mode (the Status LED is flashing). Wait 5 to 15 seconds before printing again.
- The Label Printer is in cooling mode (the Status LED is flashing).
- Wait until the Status LED stops flashing and then try printing again.

- Is the correct port selected?
- Connect Brother Customer Service.
- Check that the OK Roll is correctly inserted.
- The Label Printer is in cooling mode (the Status LED is flashing).
- Wait 5 to 15 seconds before printing again.
- The Label Printer is in cooling mode (the Status LED is flashing).
- Wait until the Status LED stops flashing and then try printing again.

- Is the OK Roll correctly inserted?
- Check that all Label Printer drivers are not installed.
- The Printer is not connected correctly.
- The Label Printer is in cooling mode (the Status LED is flashing).
- Wait until the Status LED stops flashing and then try printing again.

- Is the printer driver installed on the Label Printer?
- Contact Brother Customer Service.
- Make sure that the OK Roll is correctly inserted.
- The Label Printer is not connected correctly.
- The Label Printer is not connected correctly.
- The Label Printer does not turn on.
- Disconnect and then reconnect the USB Cable while the Label Printer is On.
- Launch P-touch Editor Lite from My Computer.

- Are there any errors?
- Contact Brother Customer Service.
- Check that the OK Roll is correctly inserted.
- The Label Printer is not connected correctly.
- The Label Printer does not turn on.
- Disconnect and then reconnect the USB Cable while the Label Printer is On.
- Launch P-touch Editor Lite from My Computer.